

Lisa M. McKown



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COVER LETTER

To Whom it May Concern,

Healthcare leadership, quality care, and advocacy for patient safety are just a few of my personal drivers. I graduated with a Bachelor's of Science in Integrative Leadership and an MBA from Anderson University. I am employed with IU Health Network as a subject matter expert in Sterile Processing. My office is based out of IU North Hospital, and my role encompasses department and system-level projects for policy writing, creating standards of work, developing curriculum, and data stewardship and analysis for education and quality. When you review my resume, you will find an ambitious woman, who has set the bar high as she achieves credentials and technical skills applicable to advance her role as an industry-thought leader, influencer, educator, and advocate. My personal philosophy encompasses the values that I live by and the position I hold pertaining to self-efficacy. I am a determined, self-motivated, and kind individual who leads with a quiet, yet assertive voice. Every day, I work as an advocate for patient safety and well-being. I am a higher-level thinker who seeks to find solutions, which go beyond the surface and then utilize correlations of concepts into a larger picture. I am devoted to detailed, accurate, and efficient practices, which promote the priority of the highest standards of protocol. I have a keen awareness for the feelings and needs of all who surround me. Working for a higher purpose fuels my internal locus of control and energizes me to meet high demands.

I chose a career in public health, because I want to make a difference in people's lives and be an active participant to promote infection prevention. I am an efficient and detailed healthcare professional, and I enjoy leading people through the process of discovering their potential through development and continuing education. I enjoy being depended upon, and leadership is a natural function that I gravitate toward with a confident, yet compassionate approach. Infection prevention embodies the culmination of servitude, professionalism, expertise, and compassion; therefore, I see public health leadership as an extension of who I am. My drive for excellence is only further inspired through the active promotion of and adherence to highest industry standards. I wish to extend my gratitude for your consideration of me as a collaborative partner with your organization.

Sincerely,
Lisa M. McKown

Lisa M. Mckown

PROFESSIONAL PROFILE

Lisa M. Wakeman, MBA, CRCST, CIS, CHL, MBTI is the Manager of Research and Development for Beyond Clean. She graduated with a Bachelor's of Science in Integrative Leadership and an MBA from Anderson University. Lisa is a doctoral student in the Richard M. Fairbanks School of Public Health: Global Health Leadership program through IUPUI in Indianapolis, IN. She also holds a certification as a Meyers Briggs Practitioner, specializing in interpersonal communication. Lisa is an industry contributor for the advancement of the Sterile Processing profession. Her areas of focus include research, writing, and projects that improve education and process improvement. Her passion is education and she is energized when she can utilize her experience to develop people.



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PROFESSIONAL WORK EXPERIENCE

MANAGER RESEARCH AND DEVELOPMENT

Beyond Clean | Carmel, IN | 2020– Present

Industry-thought leader and public health practitioner advocating for patient safety, infection control, and the promotion of highest industry standards focusing on reprocessing of medical devices. Strategic systems-thinking visionary relating research and development to planning initiatives for programs and content development. Producer, and facilitator for both virtual and in-person educational events. Responsible for overseeing education and quality improvement projects designed to progressively advance:

- Global medical device infection prevention standards and practices
- Quality improvement initiatives backed by evidence-based research
- Technical skills for industry workforce development
- Professional development of Sterile Processing professionals by increasing critical thinking skills and emotional intelligence that elevates problem-solving abilities

QUALITY AND EDUCATION COORDINATOR

Indiana University Health North Hospital | Carmel, IN | 2017 – 2020

Responsible for all onboarding, orientation, training, and quality projects for IU North Hospital Sterile Processing Department and included coverage for IU Saxony and IU Tipton hospitals between 2017 and 2018. Responsible for professional development of employees as well as the creation of curriculum and training programs for all technician levels. Working on larger scale projects that will benefit system-level education and quality initiatives designed to unify all IU Health Sterile Processing campuses with standardized onboarding, orientation, and continuing education programs. Initiated quality data infrastructure and research projects to reduce defects and increase cost savings. Responsible for regulatory and standards expertise for local and state-wide IU Health projects including developing policies and standards of work, providing education, and professional counsel.

ASEPSISPRO LLC

Founder and CEO | Carmel, IN | 2014 – Present

Consulting services for regulatory readiness audits, education, and infection prevention assessments related to the sciences of sterilization and high-level disinfection. Providing support to sustain the highest industry standards.

Education

Master's Degree // MBA

Anderson University Anderson, IN
2016-2018

Bachelor's Degree // Integrative - Leadership

Anderson University Anderson, IN
2012-2016

Expertise

- Regulatory Readiness
- Quality Auditing
- Infection Prevention Assessments for sterilization and HDL
- Train the Trainer
- Education Delivery
- Professional and Organizational Development
- Curriculum Development
- Executive Presentations

Credentials

- MBTI Certified Practitioner
- IAHCMM CRCST
- IAHCMM CIS
- IAHCMM CHL
- Six Sigma Black Belt Certificate
- DrPH Candidate

Skills

TECHNICAL

- Public Speaking
- Event Organizer
- Professional Writing
- Microsoft Office Suite
- Big Data Analysis
- Power BI
- Database Management
- Quantitative Reports

Awards

Partner in Care Award

Indiana University Health // 2019

Surgical Saves Award

Indiana University Health // 2019

WORK EXPERIENCE *CONTINUED*

SUBJECT MATTER EXPERT: CERTIFICATION EXAM DEVELOPMENT

IAHCMM | Chicago, IL | 2017 – Present

Actively helping to advance the profession by serving on several projects as a Subject Matter Expert for IAHCMM, including writing workshops for both creating and revising questions for the international certification exams. This included writing questions for the first version of the Certified Endoscope Reprocessor Certification exam (CER). Annually submits the proclamation request to the State of Indiana to recognize International CS Week. Chair member of the local Central Indiana Chapter of IAHCMM for bylaws and legislative projects that lead toward the requirement of certification in the state of Indiana.

SUBJECT MATTER EXPERT: STANDARDS DEVELOPMENT

AAMI | Arlington, VA | 2017 – Present

Editor of peer reviewed articles. AAMI Mentor Program volunteer. Committee member on 12 AAMI standards boards related to the Sterile Processing profession:

- ST/WG 04 - Biological Indicators
- ST/WG 12 - Instructions for Reusable Device Reprocessing
- ST/WG 13 - Washer Disinfectors
- ST/WG 15 - Assurance of Sterility
- ST/WG 40 - Steam Sterilization Hospital Practices
- ST/WG 84 - Endoscope Reprocessing
- ST/WG 85 - Human Factors for Device Reprocessing
- ST/WG 86 - Quality Systems for Device Reprocessing
- ST/WG 92 - Process Challenge Devices
- ST/WG 93 - Cleaning of Reusable Medical Devices
- ST/WG 94 - Rigid Sterilization Container Systems
- TAG 150/SC 6 - Active Implantable Medical Devices

STERILIZATION AND HIGH-LEVEL DISINFECTION STRATEGIC ALLIANCE LIASON

APIC Indiana | Indianapolis, IN | 2018 – Present

Appointed position to represent, as subject matter expert, the sciences of sterilization and high-level disinfection for all infection preventionists in the state of Indiana. Serves as a resource for education, and advisor for regulatory readiness and standards of best practice.

SUPERVISOR STERILE PROCESSING

Indiana University Health | Carmel, IN | 2014 – 2017

Effectively supervised daily operations, and oversaw the education and professional development of employees. Managed quality control efforts to provide excellence in perioperative services for the hospital and OR department for four facilities.

IU University Hospital Indianapolis, IN November 2014-October 2015

IU North Hospital Carmel, IN October 2015-October 2017

January 2017-October 2017 Served dual roles:

Supervisor for IU North Hospital & Quality/Ed Coordinator for IU North, Saxony, and Tipton Hospitals

References



BETH RAYFIELD
MANAGER STERILE PROCESSING
IU Health North Hospital
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PATRICIA BOWLING
Administrative Director
Perioperative Services
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HEATHER HOHENBERGER
Administrative Director
Perioperative Services
IU Health Arnett Hospital
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Interests

- Humanitarian philanthropy
- Youth education and engagement programs
- Performing arts programs and artistic expressions (i.e. music, paintings, photography)
- Creative writing
- Reading
- Responsible efforts for sustaining renewable resources
- Physical fitness
- Nature and outdoor activities
- Traveling
- The relationship between neuroscience and psychology - how learning relates to behavior
- Advocating for infection prevention as a public service
- Data Science and analytics

WORK EXPERIENCE *CONTINUED*

INDIANA MISSION OF MERCY STERILIZATION LEAD

Indiana Dental Association | | 2017 – Present

Indiana Mission of Mercy is the philanthropic arm of the Dental Association providing free dental services to the underserved communities in Indiana. Organized the sterilization component of the bi-annual event for 2017 and 2019 providing sterile instruments for over 3,000 patients and over \$2 million dollars' worth of dental services. The next event is scheduled for May 2021.

<https://indianamom.org>

DIRECTOR OF EDUCATION

Circle of Care | Carmel, IN | 2014 – 2020

Directed National Educational Programs for the Circle of Care (CoC) and the Society for Perioperative Inter-Professional Collaborative Education. Created and developed curriculum, and strategic implementation of educational programs. Coordinated and facilitated the establishment of the local CoC chapter and events. Authored of articles, on-line course materials, and CEU's for members. Managed the recruitment and involvement of members. Facilitated IAHCMM certification preparation materials and co-authored additional curriculum related to sterile processing that prepares aspiring Surgical Instrument Technicians for the CRCST, CIS, and CHL certification exams. Experienced teacher in facilities for both groups and individual instructional formats.

PREVIOUS CONFERENCE EVENTS ORGANIZED

IU HEALTH AND CIRCLE OF CARE PERIOPERATIVE SYMPOSIUM: A COLLOBOATIVE APPROACH TO REDUCING HAI'S

NCAA Hall of Champions | Indianapolis, IN | Feb 23, 2019

- 300+ in attendance/ 70 Hospitals represented over multiple states
- Engagement with perioperative professional associations
- Partnered with IU School of Medicine
- 8 Accredited CE's for physicians, nurses and allied health through ACCME, ACPE, ANCC, AORN, IAHCMM, CBSPD / AST awarded 7.5 CE's
- 12 speakers with concurrent sessions. Multiple industry-thought leaders including presenters from CDC, and The Joint Commission
- Vendor sponsors and grant funding

CIRCLE OF CARE HAI PREVENTION CONFERENCE: BREAKING DOWN SILOS - CONNECTING THE DISCONNECTION

IU Health Riley Children's Hospital | Indianapolis, IN | January 30, 2016

- 80+ in attendance statewide representation
- Engagement with perioperative professional associations
- Industry thought leaders presented on collaborative infection prevention efforts in the perioperative setting
- 5 CE's approved by IAHCMM, CBSPD, AST, AORN, ANCC
- Vendor sponsors