Speakers Bureau Webinars

Presented by oneSOURCE Lindsay Frkovich-Nelson <u>Vice Pre</u>sident, Sales & Marketing Speaker & Presenter Alison Sonstelie **BS, CHL, CRCST** Sterile Processing Coordinator, Sanford Health (Fargo, North Dakota)



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A Guide for Sterile Processing Techs



About me

Alison Sonstelie BS, CHL, CIS, CRCST

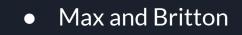
- Multiple roles in Sterile Processing and Supply Chain
 - Lead Sterile Processing Coordinator as Sanford Health, Fargo, ND
- AAMI ST79 voting member
- Active in IAHCSMM and AHRMM
 - IAHCSMM Prairie Pioneers VP
- SPD won Healthcare Purchasing News CS/SPD Department of the Year in 2014
- NoCoast Consulting, LLC





My Quarantine Companions

- Stella bull terrier puppy
 - Josie 9





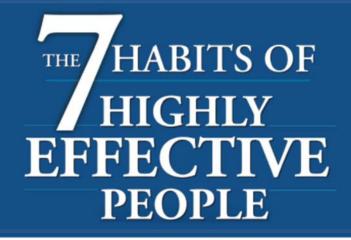




"Sharpening the Saw"

- In the book 7 Habits of Highly Effective People, Stephen R. Covey says, "We must never become too busy sawing to take time to sharpen the saw."
- This is a time for improvement and development!

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POWERFUL LESSONS

Stephen R. Covey



Objectives

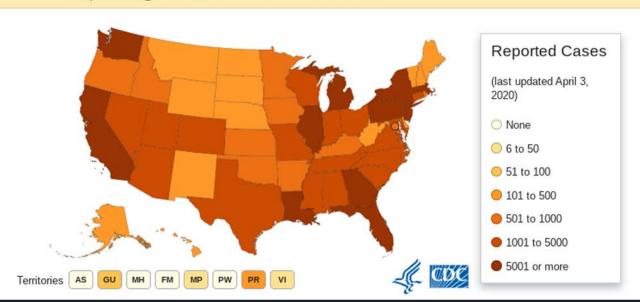
- 1. Analyze current hospital workloads and strategies and the effects on sterile processing departments
- 2. Discuss downtime opportunities in the sterile processing department
- 3. Evaluate different approaches for professional development



Current State of COVID-19

As of 4/4/2020: 305,000 cases in U.S.

States Reporting Cases of COVID-19 to CDC*





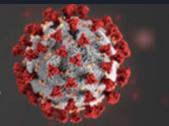
CDC's New Weekly Surveillance Summary

COVIDView

Summary: They are changing key indicators and surveillance systems used to track COVID-19 and influenza

COVIDView

A Weekly Surveillance Summary of U.S. COVID-19 Activity





Resources Available

CDC: <u>For Healthcare</u> <u>Professionals</u>

WHO: <u>Guidance for Health</u> <u>Workers</u>

Protect Patients and Workers



Infection Control



Optimize PPE Supply



Potential Exposure at Work



oneSOURCE Knowledge Center

COVID-19 Resource Center

COVID-19 DOCUMENT DATABASE

Free COVID-19 Document Database

oneSOURCE has opened up a portion of its document database to help sterile processing departments quickly access the IFUs they need for COVID-19 related instruments and equipment.

Get Access

Important COVID-19 Announcements



Announcement: Joint Commission Statement on Use of Face Masks Brought From Home

The Joint Commission supports allowing staff to bring their own standard face masks or respirators to wear at work when their healthcare arganizations cannot routinely provide access to protective equipment that is commensurate with the risk to which they are exposed.

Read Announcement

COVID-19 Game Changer: Newly Approved Machine Can Decontaminate 80,000 Respirator Masks Per Day

ICT INFECTION CONTROL

cience.

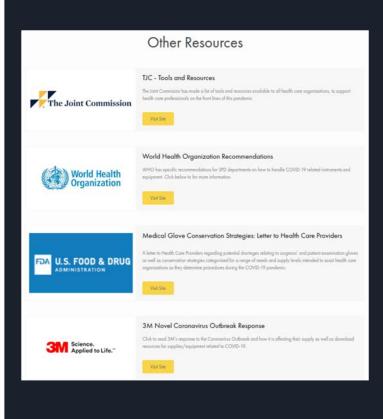
Applied to Life."

A machine that can decontaminate up to 80,000 respirators a day has been granted Emergency Use Authorization by the US Food and Drug Administration this morning. The decontamination system, made by a company called Battelle, is the CCDS Critical Care Decontamination System and uses vapor phase hydrogen peraxide to decontaminate the masks. Respirators are in short and dwindling supply.

Read More

Technical Bulletin: Disinfection of Filtering Facepiece Respirators

3M announced that as of March 27,2020, no disinfection method has met all four of the key criteria for sterikzing or disinfecting filtering facepiece respirators. Without all four, the method is not acceptable. Read the findings in the full bulletin for more information.



Read More

Surgical Services Strategies



Elective Cases

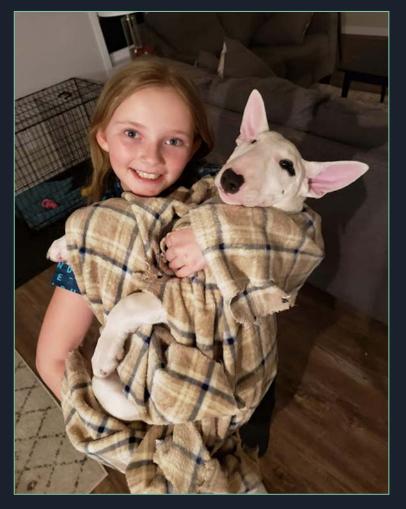
- 3/14/2020: Surgeon General implored hospitals to halt elective procedures
- 3/18/2020: CMS released guidance to limit, "non-essential adult elective surgery and medical and surgical procedures, including all dental procedures." But also notes "decisions remain the responsibility of local healthcare delivery systems... and those surgeons who have direct responsibility to their patients."
- 33 states have had officials come out with their own directives and guidance regarding elective procedures, ranging from recommendations that providers scale back elective procedures to mandates that elective procedures be canceled or postponed.



What this means

- Surgery is the revenue generator in healthcare
- Hospitals are in financial trouble
- Healthcare workers, even in emerging hot spots, are being furloughed, reassigned or told they must take pay cuts.
- Some systems are putting up to 30% of their employees on furlough
- Some physicians are seeing 20% pay cuts







Sterile Processing Technicians

- Reduced work hours
- Repurposed elsewhere
- Furloughed or laid off

Reduced Work Hours (In Department)



Opportunities

- Cleaning
- Date Checking, Package Integrity Check
- Organizing and Labeling
- Optimizing Count Sheets or Tracking System
- Training, Competencies, and Policies
- May Start Reprocessing N95 Masks!



Cleaning

- When was the last time your department got a thorough deep cleaning?
- Move equipment around so you can clean under and behind it and get in all the nooks and crannies.
- Empty out supply and instrument bins so they can be thoroughly cleaned and wipe off the shelves.
- Assembly tables can get dusty. You can clean out any drawers, bins, light fixtures, etc.
- If you have computers at work stations, now is a great time to blow out the fans and keyboards.

Date Checking and Package Integrity



- This is a task that is hard to complete during normal case loads.
- This is a great opportunity to go through your warehouse and look for supplies that are outdated or outdating soon, broken locks, and holes in wraps or pouches.
- If you have a clean core, make sure you check this area as well.

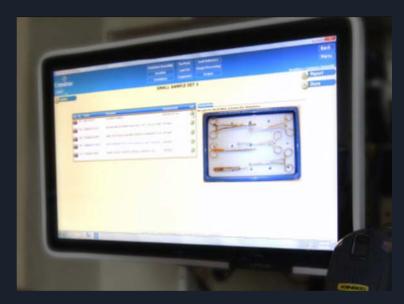


Organizing and Labeling

- Go through your storage areas and replace any missing or faded labels.
- Go through your department's "junk drawers" and purge the things that are old or obsolete, and reorganize the items that are still used.
- If you have backup instruments that tend to get dusty, send them through the wash and put them away.
- <u>5S Guide (Sort, Set in Order, Shine, Standardize, Sustain)</u>

Optimizing Count Sheets and Tracking Systems

- If you have flaws in your count sheets, this is a fantastic opportunity to dedicate time to fix them.
- Take pictures of the instruments and add it to your system.
- Make improvements now to get assembly humming when we're busy again.





Review reprocessing IFUs

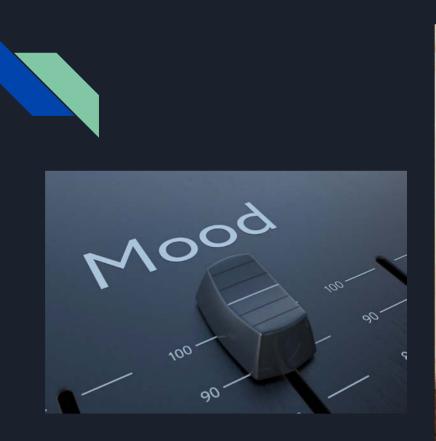
- If you have a tracking system, most allow you to add reprocessing instructions
- Review items that are complex or have frequent mistakes and add instructions to tracking systems or make guides with as many pictures as possible
- Manufacturer's may update their IFUs frequently, so review
- Explore getting a direct link from tracking system to the IFU (or to oneSOURCE).

Training, Competency, and Policies

- Policy writing = nobody's favorite
- Take some time to go through your existing policies, see what's needed, and make changes.
- Training and competency testing can be developed, enhanced, and refreshed as well.
- IAHCSMM CS Sample Documents



ArticlesCompetenciesForms and ChecklistsJob DescriptionsPoliciesPosters





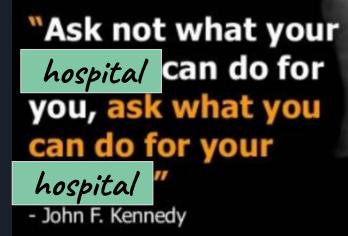
Reassignment





Learning New Skills

- Examples of new assignments:
- Supply Chain logistics (they're like our cousins)
- Patient intake (screening possible COVID patients)
- Environmental Services
- Food Services







Furloughed Techs



Opportunities

- Job Seeking
- Certifications
- Professional Development

It's time to start hustling!



Job Seeking

- Apply for other positions at the hospital, if they're still open
 - If you're already in, it's a way to build a resume
 - If you're trying to get into sterile processing, this is how you get your foot in the door



External Opportunities

- Battelle is hiring 2,300 decontamination techs to help reprocess N95 masks
- Tacoma, Chicago, Boston, Columbus, Washington D.C. Planning on 100 decontamination sites
- <u>NBC4i Story</u>
- <u>Battelle Career Site -</u> <u>Decontamination Positions</u>





- Amazon is hiring 100,000 new positions in fulfilment and delivery across the U.S.
- <u>Amazon Blog</u>
- <u>Amazon Career Site</u>





- <u>CNN Article Instacart</u>
- Instacart Career Site

Job Opportunity: Instacart Is Hiring



- Wal Mart, Dollar Tree, 7-Eleven are hiring 200,000 employees
- <u>CNN Article Wal Mart,</u> <u>7-Eleven, Dollar Tree</u>





Current unemployment claims 6.6 million

How will you be able to get one of these jobs?

Your experience as a Sterile Processing technician directly relates to these jobs







Battelle Job Summary

Basic operation of the system includes:

- Receiving the contaminated PPE from hospitals (double bagged and contained in a rigid box)
- Donning PPE and transporting the boxes to the decontamination chamber
- Tracking inventory of PPE
- Placing PPE into the decontamination chamber on racks
- Removing PPE from the chamber after it is exposed to hydrogen peroxide vapor and aerated, tagging, documenting, and packaging it for delivery back to the





Amazon Warehouse Team Member

Job Description

Fulfillment Centers – Work inside an Amazon warehouse, selecting, packing and shipping customer orders. If you like a fast-paced, physical position that gets you up and moving, then come help bring orders to life. Work a set, full-time schedule. Shift options include overnight and days, and usually at least one weekend day.

**Picking a case cart or assembling an instrument set



Writing a resume for the job

Frame your experience to fit the job description

Logistics/Warehousing:

- Fulfilling supply orders and surgical instrument bill of materials in a fast-paced, variable environment
- Maintaining accuracy and adhering to process assurance protocols to guarantee patient safety
- Providing customer service for telephone and in-person orders
- Following a robust safety program, including appropriate PPE, bloodborne pathogens, mechanical safety, and physical requirements.



Certification

- Now is an excellent time to prepare for certification exams
- Basic certification (CRCST and CBSPD) will help secure a job as a Sterile Processing Technician
- Advanced roles (CIS, CHL, CER) will help you gain an edge over other technicians or for leadership roles



Professional Development

- Consider Joining AAMI workgroups (see next slide)
- Need user representation, heavy on industry representation

How to Join an AAMI Committee ST79 (WG40)

1. Go to www.aami.org

2. Click on "Standards Development" and then "Join a Committee"



3. Scroll down and click "AAMI Committee Application"

Technical Committee or TAG Application

Courtesy of:

David Jagrosse Consulting, LLC - davidjagrosse@gmail.com NoCoast Consulting, LLC - nocoast.consultingnd@gmail.com

AAMI Committee Application (Word)

List of Technical Committees (PDF for download)

4. Fill out the application form, enter "WG 40" under committee, working group, TAG. Send form to standards@aami.org

Committee(s)/Working Group(s)/TAG(s) of Interest

Please indicate below which Committee, Working Group or TAG you are interested in (for a complete list of committees and working groups, click <u>hcre</u>). Please select just one committee role.*

Committee(s), Working Group(s) or TAG(s)			Primary Voter*	Alternate Voter*	Liaison/Non- Voting
ST/WG 40	Steam Sterilization Hospital Practices Working Group	using s organia	steam sterilizatio	r sterile processin in in health care d ntact: Amanda Be	elivery



Writing

- You can publish anything you want on LinkedIn
 - A well-known person
 in our field got their
 start that way, guess
 who
- Reach out to IAHCSMM
- <u>Link to LinkedIn Article</u>



So you Want to Write a Blog Post: The Normal Person's Guide to Great Sterile Processing Content



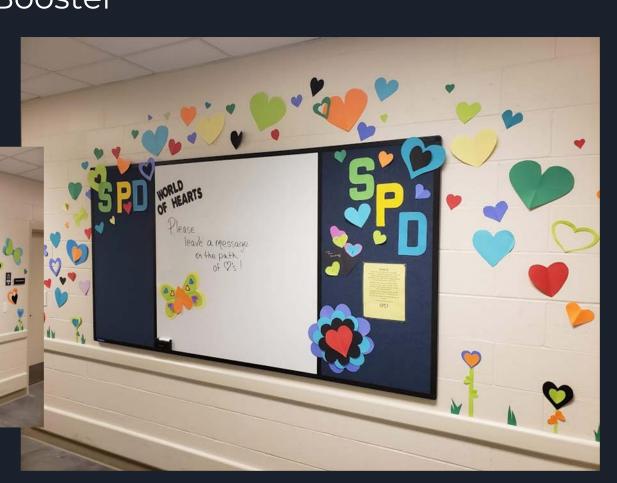
Reach out to your IAHCSMM or CBSPD Chapter Chapter

- Currently, there are more than 60 IAHCSMM Chapters across 37 states and five countries, a far-reach presence that provides CS professionals in virtually any location with more direct access to meetings educational events and networking opportunities.
- To locate a chapter near you, click your local state on this interactive map, or, click on the state listing States pictured in green do not currently have a chapter.



- Chapters are usually looking for board or committee members
- Great way to grow your professional network









GO OUT AND SHARPEN THE SAW!

THANK YOU

To receive your 1.0 credit certificate from ONESOURCE and IAHCSMM, please fill out and submit the form at

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