

Harold Mullen  
36682 Acanthus Dr. Lake Elsinore, CA 92532  
(951) 575-8988  
Harry.Mullen@yahoo.com

- **PROFILE:** A dedicated and seasoned professional with proven strengths in the area of Materials Management and Sterile Processing with over 28 years of experience. Have demonstrated success working with staff development, team building and all manner of daily operations that drive a smoothly run Sterile Processing department. Is very involved in IAHCSSM and the California chapter. Currently holds all 3 SPD certifications and is a trained instructor as well. Worked 12 years as a Union Steward and 8 successful years negotiating grievances for management.

**CORE COMPETENCIES:**

- Proficient in working knowledge of surgical instrumentation processing techniques, including micro biology, soaps and detergents, fundamentals of cleaning and packaging sterile supplies as well as steam, gas and aeration sterilization.
- Excellent experience in hiring, training and orienting new employees, while setting and maintaining high departmental standards.
- Has extensive knowledge with inventory control programs that track all aspects of hospital supplies from disposables to capital equipment.
- Strong believer in Continuous Quality Improvement as being integral to Sterile Processing in managing employee productivity and maintaining overall quality assurance.
- Excellent written and oral skills to effectively train individuals.

**PROFESSIONAL EXPERIENCE:**

**Central Sterilization Solutions a CRCST Technical School**  
**Director/Consultant/Instructor**

**02-11/Present**

Currently the managing instructor overseeing 3 sites throughout Southern California. Am currently responsible for all aspects of staff hiring, training, continuing professional development and productivity of instructors.

- Successfully upgraded curriculum to increase the chances students of passing certification test from 65% to 95%
- Created course curriculum and PowerPoint presentations for the CIS, CHL & CER IAHCSSM courses

**Riverside University Health System**  
**Director/Consultant/Instructor**

**05-18/01-20**

Manager of SPD. Currently responsible for all aspects of staff hiring, training, continuing professional development and productivity of the SPD staff.

- Started in house training program to certify current staff
- Instituted internship with local schools
- Provided logistics with opening the new ASC to determine staffing and equipment needs

**UCLA Health System**  
**Sterile Processing Systems Educator**

**02-16/04-2018**

Oversee the training of all staff members within the sterile processing department to ensure best practice and core competencies through the system are maintained

- Instituted system wide skills day to complete annual competencies
- Started and oversee the SPD peer group in an effort to comply with established regulations and guidelines throughout all five locations in order to mirror best practice.

**The First String Healthcare Staffing / Providence Portland Med Center  
Interim Manager CSPD**

**06-15/11-15**

Direct all operations of the management's staff in CSPD. Currently observing the issues and modifying workflow to comply with CMS and Joint Commission regulatory requirements.

- Mentoring management staff with regards to staff training and accountability
- Maintain regulatory standards within the SPD for Joint Commission and CMS readiness
- Hire and trained new staff

**Ronin Staffing / Keck Medical of USC  
Interim Director of Materials and CSPD**

**10-14/4-15**

Direct all operations of the management's staff in CSPD. Currently observing the issues and modifying workflow to comply with CMS and Joint Commission regulatory requirements.

- Mentoring management staff with regards to staff training and accountability
- Established monthly vendor training to bring staff competencies up to date
- Upgrading workflow processes in case picking, assembly and decontamination
- Change in workflow has already seen a decrease in outside contract labor

**Scripps Mercy Hospital  
Perioperative Manager CSPD**

**12-13/09-14**

Currently managing all aspects of the daily operation for the Sterile Processing Department as well as the Ambulatory Surgery Center. Responsible for all aspects of staff hiring, training, continuing professional development and productivity. Maintained all standards and compliance with regulatory agencies. Oversaw and approved all purchase requisitions for patient surgical floors.

- Bio-Burden was an acute issue. Instituted a 100% QA check process to avoid future occurrences
- Introduced a visual management board to proactively identify common errors prior to reaching customer to improve customer satisfaction

**City of Hope Medical Center, Duarte CA  
Assistant DA/Supervisor Sterile Processing**

**11-11/07-13**

Department Administrator managing all aspects of the daily operation for the Sterile Processing Department as well as the Outpatient Surgery Center. Am currently responsible for all aspects of staff hiring, training, continuing professional development and productivity. Maintain all standards and compliance with regulatory agencies.

- Reduced monthly budget overages of \$5,000.00 to \$15,000 to an average of \$1,000.00 to \$2,000.00 below the current monthly budget
- Eliminated flash sterilization and decreased turn around time for instruments needed

**Kaiser Permanente Medical Center, Downey CA  
DA/Manager Materials management/Sterile Processing**

**10-88/10-11**

Managed all aspects of the daily operation for the Sterile Processing Department as well as the Outpatient Surgery Center. Responsible for all aspects of staff hiring, training, continuing professional development and productivity. Maintained all standards and compliance with regulatory agencies. Oversaw and approved all purchase requisitions for patient surgical floors.

- Reduced error rate from 5% to below 0.75%
- Restructured CQI program to improve the quality of trays and products delivered to the OR
- Increasing percentage of certified technicians from 25% to 80%
- Instituted inter-department training between sterile processing and perioperative services
- 12 years working as a Union Steward and

**EDUCATION, LICENSES, CERTIFICATIONS AND MEMBERSHIPS:**

Canterbury University, MBA 2014

Canterbury University, BBA 2011

Approved IAHCSSM Instructor

AHA BLS Healthcare Provider Instructor

AHA BLS Healthcare Provider Certified

IAHCSSM Certifications: **CRCST 2-12-08 CIS 8-19-15 CHL 9-23-15 CER 12-01-17**

**EDUCATION, LICENSES, CERTIFICATIONS AND MEMBERSHIPS (Cont.):**

Member of IAHCSSM

Member of CCSA, Past Los Angeles Regional Director

CCSA President-Elect July 2016-17

A+ Computer Repair Certified 2-15-00

**MILITARY SERVICE:**

**U.S. Navy**

**1984-1990**

**Hospital Corpsman Supervising Petty Officer**

Maintain training of new staff and physicians assigned to duty station

**REFERENCES FURNISHED UPON REQUEST**