

Alison Sonsteli
Sanford Health, Fargo

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Education and Certifications

- B.S. Biology – Mayville State University, 2010
- CRCST – IAHCMM, March 2012 – present
- CHL – IAHCMM, June 2016 – present

Experience

Sanford Health - Lead Coordinator Project Analytics, Sterile Processing - September 2019 - present

- Inventory management and project analytics
- Equipment planning

Sanford Health - Manager, Supply Chain Operations – September 2014 – September 2019

- Daily supply chain operations
 - Equipment and supply distribution - ~150 inventory locations
 - Shipping and receiving - Receive ~70 lines per day on-site
 - Emergency and procedure cart management ~180 emergency carts
- Staff and productivity management - 52 direct reports

Accomplishments/Projects/Awards

- Opening of Sanford Medical Center - July, 2017
 - Responsible for workflow and resource planning, hospital setup
 - Development of hiring, onboarding, training plans
- High Reliability/Sanford Safe champion and instructor
- AAMI ST79/Working Group 40 member (Hospital Sterilization Practices)
- IAHCMM (International Association of Healthcare Central Services and Materials Management) Chapter Vice President
- *AAMI Horizons* Articles, “Bringing Order to Sterile Processing Through Standardized Processes” Co-Author, April 2016. “Making Sense of Point of Use Cleaning” Co-Author, June 2019.
- *Healthcare Purchasing News* Article, “Optimizing Inventory Management” September 2019.
- Sanford Improvement Poster Fair – 1st Place, 2015
 - “Kanban Implementation, Stocking Simplification”
 - Established equipment par locations on each unit of the hospital
 - Replenished with a Kanban card system, incorporated into other work activities
 - Reduced on-demand orders for equipment by 40%
- Pump Distribution Efficiency Project
 - Hospital-wide initiative, implemented with assistance from GE consultants
 - IV poles now remain in the patient rooms and are cleaned by Environmental Services

- o Improved CSPD efficiency by combining deliveries and reducing the number of trips made to deliver orders and retrieve dirty equipment - ~9 hours work/day
- o Reduced the amount of space required to stage dirty equipment in dirty utility rooms, eliminated used equipment staging in hallways
- o Reduced the noise in patient care areas, creating a quieter patient environment for “Clean and Quiet” initiative
- Established uniform product distribution models
 - o Based on lead time and consumption
 - o Alleviated uncertainty of “who” will manage work (Sterile Processing/Supply Chain)
- Established Standard Work for all current state CSPD activities
 - o Created “Standard Work Committee”
 - o Committee comprised of preceptor team - determined processes together

Sanford Health, Fargo - Inventory Specialist, CSPD – June 2012 – September 2014

- Vendor instrumentation management
- Management of distribution methods of product to the operating room
- Instrument set build and repairs
- Management of implant inventory
- Coverage of Inventory Agent and Instrument Specialist responsibilities
- CSPD Council Facilitator

Accomplishments/Projects/Awards

- HPN CS/SPD Department of the Year – Submission Contributor, 2014
- IAHCMM Annual Conference Belimed Scholarship Recipient, 2014
- IAHCMM Confidence Builder Award, 2014
- Sanford Improvement Poster Fair – Participant, 2014
 - o “Standby for Success”
 - o Creation of pre-built standby case carts
 - o Breakaway lock, visual if cart was used or not
 - o Reduced case picking workload by 3 hours/day
- Standardization of operating room stock
 - o Created standard room stock for Neuro/Ortho and General operating rooms
 - o Decreased time spent counting and replenishing inventory by 20%
 - o Increased consumption of product and reduced phone orders to CSPD by 5%
- Procedure Card Accuracy project
 - o Collaboration with operating room staff
 - o Developed process for creating new procedure cards and updating existing procedure cards
- Reorganization of GS24 storage (surgical warehouse)
 - o Shelving changed from high density to low density for supply storage
 - o Shelving was oriented to follow flow of case picking process

NoCoast Consulting, LLC - President - August 2018 - present

- Speaking and educational sessions at local and national conferences
- Sterile Processing department audits - accreditation survey readiness and process improvement