

# Lisa M. Wakeman



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## COVER LETTER

To Whom it May Concern,

Healthcare leadership, quality care, and advocacy for patient safety are just a few of my personal drivers. I graduated with a Bachelor's of Science in Integrative Leadership and an MBA from Anderson University. I am employed with IU Health Network as a subject matter expert in Sterile Processing. My office is based out of IU North Hospital, and my role encompasses department and system-level projects for policy writing, creating standards of work, developing curriculum, and data stewardship and analysis for education and quality. In addition to this, I am the Founder and CEO of AsepsisPro LLC and hold executive board of director roles within multiple cross-functional organizations where I provide leadership through my scope of expertise. When you review my resume, you will find an ambitious woman, who has set the bar high as she achieves credentials and technical skills applicable to advance her role as an industry-thought leader, influencer, educator, and advocate. My personal philosophy encompasses the values that I live by and the position I hold pertaining to self-efficacy. I am a determined, self-motivated, and kind individual who leads with a quiet, yet assertive voice. Every day, I work as an advocate for patient safety and well-being. I am a higher-level thinker who seeks to find solutions, which go beyond the surface and then utilize correlations of concepts into a larger picture. I am devoted to detailed, accurate, and efficient practices, which promote the priority of the highest standards of protocol. I have a keen awareness for the needs of those around me. Working for a higher purpose fuels my internal locus of control and energizes me to meet high demands.

I chose a career in public health, because I want to make a difference in people's lives and be an active participant to promote infection prevention. I am an efficient and detailed healthcare professional, and I enjoy leading people through the process of discovering their potential through development and continuing education. I enjoy being depended upon, and leadership is a natural function that I gravitate toward with a confident, yet compassionate approach. Infection prevention embodies the culmination of servitude, professionalism, expertise, and compassion; therefore, I see public health leadership as an extension of who I am. My drive for excellence is only further inspired through the active promotion of and adherence to highest industry standards. I wish to extend my gratitude for your consideration of me as a collaborative partner with your organization.

Sincerely,  
Lisa M. Wakeman

# Lisa M. Wakeman

## PROFESSIONAL PROFILE

Lisa M. Wakeman, MBA, CRCST, CIS, CHL, MBTI is a Sterile Processing Education and Quality Coordinator for the Indianapolis Suburban Region of IU Health Network. She graduated with a Bachelor's of Science in Integrative Leadership and an MBA from Anderson University. Lisa is a doctoral student in the Richard Fairbanks School of Public Health: Global Health Leadership program through IUPUI in Indianapolis, IN. She also holds a certification as a Meyers Briggs Practitioner, specializing in interpersonal communication. Lisa contributes as an SME volunteer for standards development and other industry related projects that promote the profession of Sterilization and High-Level Disinfection Sciences of medical devices; including writing workshops focused on creating and revising questions for the IAHCSMM certification exams. As a healthcare professional that is driven to influence positive change for patient safety initiatives, Lisa is a catalyst for the advancement of infection prevention within Sterile Processing. Her passion is education and she is energized when she can utilize her experience to develop people.



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## PROFESSIONAL WORK EXPERIENCE

### ASEPSISPRO LLC

Founder and CEO | Carmel, IN | 2014 – Present

Consulting services for regulatory readiness audits, education, and infection prevention assessments related to the sciences of sterilization and high-level disinfection. Providing support to sustain the highest industry standards. Leading as primary intermediary with the Department of Labor Office of Apprenticeship, healthcare system employers, and industry and educational partners to create a nationally registered apprenticeship program.

### DIRECTOR OF EDUCATION

Circle of Care | Carmel, IN | 2014 – Present

Directs National Educational Programs for the Circle of Care (CoC) and the Society for Perioperative Inter-Professional Collaborative Education. Creates and develops curriculum, and strategic implementation of educational programs. Coordinates and facilitates the establishment of the local CoC chapter and events. Author of articles, on-line course materials, and CEU's for members. Manages the recruitment and involvement of members. Facilitator of IAHCSMM certification preparation materials and co-author of additional curriculum related to sterile processing that prepares aspiring Surgical Instrument Technicians for the CRCST, CIS, and CHL certification exams. Experience teaching in facilities for both groups and individuals.

### QUALITY AND EDUCATION COORDINATOR

Indiana University Health North Hospital | Carmel, IN | 2017 – Present

Responsible for all onboarding, orientation, training, and quality projects for IU North Hospital Sterile Processing Department and included coverage for IU Saxony and IU Tipton hospitals between 2017 and 2018. Responsible for professional development of employees as well as the creation of curriculum and training programs for all technician levels. Working on larger scale projects that will benefit system-level education and quality initiatives designed to unify all IU Health Sterile Processing campuses with standardized onboarding, orientation, and continuing education programs. Initiated quality data infrastructure and research projects to reduce defects and increase cost savings. Responsible for regulatory and standards expertise for local and state-wide IU Health projects including developing policies and standards of work, providing education, and professional counsel.

# Education

## Master's Degree // MBA

Anderson University Anderson, IN  
2016-2018

## Bachelor's Degree // Integrative - Leadership

Anderson University Anderson, IN  
2012-2016

# Expertise

- Regulatory Readiness
- Quality Auditing
- Infection Prevention Assessments for sterilization and HDL
- Train the Trainer
- Education Delivery
- Professional and Organizational Development
- Curriculum Development
- Executive Presentations

# Credentials

- MBTI Certified Practitioner
- IAHCMM CRCST
- IAHCMM CIS
- IAHCMM CHL
- Six Sigma Black Belt Certificate
- DrPH Candidate

# Skills

## TECHNICAL

- Public Speaking
- Event Organizer
- Professional Writing
- Microsoft Office Suite
- Big Data Analysis
- Power BI
- Database Management
- Quantitative Reports

# Awards

## Partner in Care Award

Indiana University Health // 2019

## Surgical Saves Award

Indiana University Health // 2019

# WORK EXPERIENCE *CONTINUED*

## SUBJECT MATTER EXPERT: CERTIFICATION EXAM DEVELOPMENT

IAHCMM | Chicago, IL | 2017 – Present

Actively helping to advance the profession by serving on several projects as a Subject Matter Expert for IAHCMM, including writing workshops for both creating and revising questions for the international certification exams. This included writing questions for the first version of the Certified Endoscope Reprocessor Certification exam (CER). Annually submits the proclamation request to the State of Indiana to recognize International CS Week. Chair member of the local Central Indiana Chapter of IAHCMM for bylaws and legislative projects that lead toward the requirement of certification in the state of Indiana.

## SUBJECT MATTER EXPERT: STANDARDS DEVELOPMENT

AAMI | Arlington, VA | 2017 – Present

Editor of peer reviewed articles. AAMI Mentor Program volunteer. Committee member on 12 AAMI standards boards related to the Sterile Processing profession:

- ST/WG 04 - Biological Indicators
- ST/WG 12 - Instructions for Reusable Device Reprocessing
- ST/WG 13 - Washer Disinfectors
- ST/WG 15 - Assurance of Sterility
- ST/WG 40 - Steam Sterilization Hospital Practices
- ST/WG 84 - Endoscope Reprocessing
- ST/WG 85 - Human Factors for Device Reprocessing
- ST/WG 86 - Quality Systems for Device Reprocessing
- ST/WG 92 - Process Challenge Devices
- ST/WG 93 - Cleaning of Reusable Medical Devices
- ST/WG 94 - Rigid Sterilization Container Systems
- TAG 150/SC 6 - Active Implantable Medical Devices

## STERILIZATION AND HIGH-LEVEL DISINFECTION STRATEGIC ALLIANCE LIAISON BOARD OF DIRECTOR

APIC Indiana | Indianapolis, IN | 2018 – Present

Appointed position to represent, as subject matter expert, the sciences of sterilization and high-level disinfection for all infection preventionists in the state of Indiana. Serves as a resource for education, and advisor for regulatory readiness and standards of best practice.

## INDIANA MISSION OF MERCY STERILIZATION LEAD

Indiana Dental Association | | 2017 – Present

Indiana Mission of Mercy is the philanthropic arm of the Dental Association providing free dental services to the underserved communities in Indiana. Organized the sterilization component of the bi-annual event for 2017 and 2019 providing sterile instruments for over 3,000 patients and over \$2 million dollars' worth of dental services. The next event is scheduled for May 2021.

<https://indianamom.org>

# References



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## Interests

- Humanitarian philanthropy
- Youth education and engagement programs
- Performing arts programs and artistic expressions (i.e. music, paintings, photography)
- Creative writing
- Reading
- Responsible efforts for sustaining renewable resources
- Physical fitness
- Nature and outdoor activities
- Traveling
- The relationship between neuroscience and psychology - how learning relates to behavior
- Advocating for infection prevention as a public service
- Data Science and analytics

## WORK EXPERIENCE *CONTINUED*

### PUBLIC SPEAKER

Beyond Clean Podcast | 2018 – Present

Guest speaker on Beyond Clean Podcast **Season 3 Episode 1** published January 7, 2019 entitled *Getting Right to the Point of Use*. Member of Beyond Clean Speakers Bureau.

### SUPERVISOR STERILE PROCESSING

Indiana University Health | Carmel, IN | 2014 – 2017

Effectively supervised daily operations, and oversaw the education and professional development of employees. Managed quality control efforts to provide excellence in perioperative services for the hospital and OR department for four facilities.

IU University Hospital Indianapolis, IN November 2014-October 2015

IU North Hospital Carmel, IN October 2015-October 2017

January 2017-October 2017 Served dual roles:

Supervisor for IU North Hospital & Quality/Ed Coordinator for IU North, Saxony, and Tipton Hospitals

## CONFERENCE EVENTS ORGANIZED

### IU HEALTH AND CIRCLE OF CARE PERIOPERATIVE SYMPOSIUM: A COLLOBOATIVE APPROACH TO REDUCING HAI'S

NCAA Hall of Champions | Indianapolis, IN | Feb 23, 2019

- 300+ in attendance/ 70 Hospitals represented over multiple states
- Engagement with perioperative professional associations
- Partnered with IU School of Medicine
- 8 Accredited CE's for physicians, nurses and allied health through ACCME, ACPE, ANCC, AORN, IAHCSMM, CBSPD / AST awarded 7.5 CE's
- 12 speakers with concurrent sessions. Multiple industry-thought leaders including presenters from CDC, and The Joint Commission
- Vendor sponsors and grant funding

### CIRCLE OF CARE HAI PREVENTION CONFERENCE: BREAKING DOWN SILOS - CONNECTING THE DISCONNECTION

IU Health Riley Children's Hospital | Indianapolis, IN | January 30, 2016

- 80+ in attendance statewide representation
- Engagement with perioperative professional associations
- Industry thought leaders presented on collaborative infection prevention efforts in the perioperative setting
- 5 CE's approved by IAHCSMM, CBSPD, AST, AORN, ANCC
- Vendor sponsors

Circle of Care gives transparency to how healthcare professionals operate in their healthcare settings and sharing this insight in order to foster collaboration. Circle of Care's goal is to enhance communication and education across all disciplines to help break down silos and improve quality patient care. Circle of Care is devoted to the development of teamwork, focusing primarily on highly effective medical teams that optimize the use of information, people, and resources to achieve the best clinical outcomes for patients.